



## University Placement Cell

### **Campus Recruitment – Convergys**

#### **Convergys - Who We Are?**

Convergys is a leading provider of customer management solutions for companies across the country and around the world. For more than 30 years, we've worked closely with some of the most notable companies in the world, creating innovative ways to enhance the relationships they have with their customers. The incredible success we've had is thanks to the nearly 131,000 employees that use the training they've received here to manage billions of customer interactions every year. And that's why we need you. We're looking to add positive, motivated individuals to our team – people, who are eager to learn our business, grow in their careers and advance within our company.

#### **Job Roles:**

- 1) Customer service chat/voice process
- 2) Technical Support Associate Voice /Chat process

#### **Who Should Attend? / Eligibility.**

- Students appearing for their final year examinations of graduation or post-graduation across all disciplines **except engineering stream.** (those graduating or post-graduating in 2018 only)
- Excellent verbal and written communication skills.  
Flexible with 24/7 Environment.

#### **Job Location & Timings:**

- Gurgaon
- Shift Timings:- US/UK Shifts

#### **Salary Bracket & Benefits:**

- 1.7 to 2.9 Lakhs INR Annual (excl. Incentives)
- Medical, educational assistance plan, two way A/C cabs, etc.

#### **How to Register?**

- <https://goo.gl/forms/XM0I5lpghL1RwHxy2>
- Or scan the below image with a QR code reader from your smart phone.



- You will get a confirmation email.
- Last date of registration is till 5 pm Monday **5th March, 2018.**

#### **Date, Time, Venue & Mode of Test:**

- To be shared on the registered email, once the registration process is completed and as per the suitability of the visiting Company.
- Pre-placement talk followed by GD/PI.

#### **Contact Info:**

- Dr. Sugriv Singh, Model Career Centre, M - 7905255376
- Mr. Shaswat, Placement Officer, M – 7317074797.
- E-mail: [placementuoa@gmail.com](mailto:placementuoa@gmail.com)

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